

***Designed to Meet The Special Needs  
of Senior Citizens***

For one small fee, you can become a member of the Mission Hospitals Golden Care Program and receive all of the advantages the program offers. From your easily accessible medical history and help in filing your claim forms to your personal medical expense account and discounts on selected goods and services, we're making sure your golden years are happy and healthy. We think you deserve it.

***How to Join the Golden Care Program***

To be eligible to join the program, you must have Medicare Parts A and B or equivalent coverage and supplemental insurance that meets Mission Hospitals guidelines. In most cases, your present policy will be sufficient.

***What It Costs You***

*(This Won't Hurt A Bit)*

For all the services and benefits included in the Golden Care Program, you pay an annual membership fee of just \$50.00 per individual.

**To apply for your membership, simply call 213-4663 and speak to a Golden Care Counselor. An application will be sent to you**



**Special Privileges For  
Those Who Weren't  
Born Yesterday.**

***Golden Care Program***



**445 Biltmore Avenue, Suite G-104  
Asheville, NC 28801**

**828-213-4663 Fax 828-213-4665**

**[www.missionhospitals.org](http://www.missionhospitals.org)**

## *Here's what you get*

### *Your Golden Care Card*

Your wallet-sized personal medical ID card contains a PIN number and a file number that makes your medical history accessible via fax from anywhere in the United States or over the phone outside the continental US. At home or on vacation, your Golden Care Card will provide medical information at your fingertips when seconds count.

### *Emergency Alert Stickers*

Along with your Golden Care Card, you'll receive alert stickers for your wallet and car that notify rescue and emergency personnel that you are carrying this information.

### *Mission Hospitals Access*

Present your Golden Care Card to Inpatient Admitting, Outpatient Services, One Day Surgery, and ED. Your insurance cards, advance directives, and medical history will be available to the registration area via the hospital computer.

### *Predictable Out-of-Pocket*

#### *Hospitalization Cost*

Mission Hospitals will accept Medicare and supplemental insurance as payment for inpatient, outpatient, and emergency hospital services. In most cases, this means your out-of-pocket expenses should be totally covered. If not, you will receive up to a \$200.00 adjustment annually.

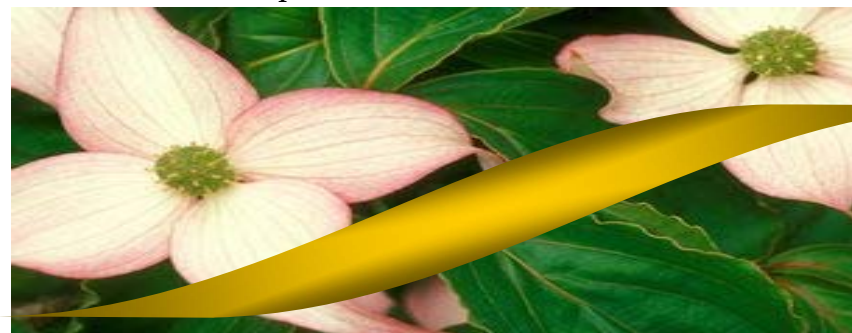
### *No Paperwork*

Your Golden Care Counselor will file your secondary insurance for you on all medical claims no matter where they are incurred. A record of all medical expenses, including out-of-pocket, is kept on a computer spreadsheet that is available at tax time if needed

- Self addressed stamped envelopes are provided to you for mailing all your correspondence to Golden Care.
- Free health education classes as announced, covering various health issues.

### *Rewards Program:*

- **Discounts** of 20-15-10% at restaurants, jewelry stores, shoe stores, etc.
- **Discounts** on diabetic supplies
- **Discounts** on Resource Center classes
- **Discounts** in hospital cafeterias
- **Discounts** on Lifeline
- **Discounts** on personal alarms



### *Your Personal Golden Care Counselors*

Your Counselor is available to assist by phone or in person. They can explain Medicare and supplemental insurance coverage. They can explain insurance terminology and answer your questions about health topics and related services. They can also help navigate Medicare Part D.