

M I S S I O N H E A L T H

# SCOPE

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## Mission Named Among 100 “Most Wired” Hospitals in U.S.

*Study by Hospitals and Health Networks Magazine*

Mission Hospital has been named one of the “Most Wired” and “Most Wireless” hospitals in the United States according to results of the “2008 Most Wired Survey and Benchmarking Study” released in the July issue of *Hospitals & Health Networks* magazine. Of the 100 health systems named, the Carolinas HealthCare System, Duke University Health System, University Health Systems of Eastern Carolina and Wake Forest University Baptist Medical Center also made the list. Mission was the only hospital in North Carolina to also be named the Most Wireless.

Marking its 10th year, the Most Wired Survey and Benchmarking Study is conducted annually by *Hospitals & Health Networks*, the journal of the American Hospital Association, which uses the results to name the 100 Most Wired hospitals and health systems. Participating hospitals report on how they use information technology to address five key areas: safety and quality, customer service, business processes, workforce, and public health and safety. It focuses on how the nation’s hospitals use information technologies for quality, customer service, public health and safety, business processes and workforce issues.

The 100 Most Wired hospitals show better outcomes in patient satisfaction, risk-adjusted mortality rates and other key quality measures through the use of infor-



mation technology (IT) according to a new analysis.

“Health IT has shown incredible promise in helping us improve the quality and safety of the care hospitals deliver every day,” said Rich Umbdenstock, president and CEO of the American Hospital Association. “The results of the Most Wired survey confirm that today’s patient also understands the benefits of IT in improving care and improving the overall hospital experience.

“Most Wired hospitals excel in many ways but a strong investment in and commitment to information technology are characteristic of leaders who are looking at all of the elements needed to be a high-performing organization,” said Lydon Neumann, senior executive at Accenture LLC, a global management consulting, technology services and outsourcing company. “An investment in information technology demonstrates the organizational

commitment to patients, caregivers, physicians and clinicians, staff and administration. It indicates a willingness to invest in areas that advance organizational effectiveness.”

Mission was selected for this designation after submitting the answers to a comprehensive list of questions posed by the surveyors which included information on how we manage data on diagnoses, treatments, outcomes and safety. From that initial submission, we were asked to clarify and refine our answers, again a lengthy, detailed process.

“So much of our data on cancer and infection control has been computerized for awhile, but we have worked very hard over the last few years to improve connectivity between our clinicians and physicians,” said Mission Chief Information Officer Arlo Jennings, PhD. “When you have the wiring infrastructure in place, including a fully functional wireless system within the hospital, the information flows.

“Physicians have more timely and accurate access to information, test results, medications, and patient progress, and can respond readily. It improves patient safety to have Computerized Physician Order Entry (CPOE) in place. Physician orders are more readable as opposed to handwritten orders. Test results are received more quickly so deci-

# Duke Endowment Grant Will Fund Early Diabetes Detection and Additional Diabetes Educators

A Latino middle-aged male smoker with a history of obesity and high blood pressure discloses to his family doctor that several members of his family have type 2 diabetes and heart disease. Another patient, a post-partum African-American woman with a history of giving birth to babies weighing more than nine pounds, is told by her doctor she has fasting plasma glucose well above normal.

And when both are hospitalized, they discover their chances of staying in the hospital longer than average can be two to four times higher, adding an extra three to four days due to complications from the chronic disease of diabetes, including heart attack and stroke.

Diabetes reportedly affects more than 18 million Americans a year and is the leading cause of kidney failure, blindness and amputation, according to national diabetes specialists. It is also the sixth leading cause of death, and affects a disproportionate number of ethnic and minority populations.

Those national statistics are borne out at Mission Hospital as well, says Community Health Enhancement & Health Education Director Stephanie Kiser.

In a study conducted at Mission between 2005 and 2006, slightly more than 18 percent of all hospitalized surgical patients and 7.8 percent of surgical outpatients had a primary or secondary diagnosis of diabetes. Nearly 20 percent of all patients discharged from Mission were diagnosed with hyperglycemia or diabetes as a primary or secondary diagnosis.

“Mission recognized the dramatic impact glucose levels have on patient outcomes and cost of their patient care and has since developed and implemented a

Glucose Management Program for all adult patients entering the hospital,” says Kiser. “Those patients number at least 33,000 a year.” Of those 33,000 it is expected that at least 8500 previously undiagnosed patients will be identified for diabetic treatment, reducing hospital readmissions and complication rates for those already in the hospital.

The diabetes initiative is the result of a two-year grant totaling \$342,059 recently received by Mission Healthcare Foundation from the Duke Endowment, a

“Because patients with diabetes occur on all units and all locations in the hospital, the project involves a system-wide approach,” says Kiser.

In addition, as part of the grant utilization, two nurse clinicians will be hired to identify patients with diabetes, provide nursing education and facilitate the improvement of blood glucose management for the hospitalized patient.

That’s where Tish Alspach comes in. Alspach, as the new Inpatient Diabetes

If you are an RN or an LPN who is interested in learning how to care for patients with diabetes, training is available to become a diabetes resource nurse.

Sign up for one of two training sessions to be held on September 15 and October 3 from 8:30 a.m. until 4:30 p.m. Training will be held at Kate B. Reynolds trailer classrooms in the Latta Lot.

Register via WebInService - keyword “diabetes resource”

For more information, contact Tish Alspach, RN, at 213-4633 or [Tish.Alspace@msj.org](mailto:Tish.Alspace@msj.org).

private foundation serving North and South Carolina programs in higher education, healthcare, children’s welfare and spiritual life. (Since 1925, the Duke Endowment has provided more than \$850 million in funding according to its web site).

The funds will allow all Mission inpatients over 18 to be screened for diabetes. Those diagnosed with the disease will have the opportunity to receive glucose management services, including post-education and appropriate medical intervention.

Coordinator, is the latest addition to the project and says the two nurse clinician positions are now posted.

“Their function will be to help achieve project goals, which are to identify previously undiagnosed patients, decrease readmission and complication rates by patients with diabetes, decrease average lengths of stay, and increase utilization of updated order sets by physicians.”

The key in working with patients with diabetes, says Alspach, is education for all providers of care.

# Meet the Newest MAHEC Residents

*First year residents begin work*

## *Asheville Family Medicine*



Marcus Babaoff, MD



Jennifer Fernandez, MD



Ann Marie  
Johnson, MD



Justin Parker, DO



Aditi Sethi-Brown, MD



Eva Shaw, MD

## *Hendersonville Family Medicine*



Beryl VanAnda, MD



Ananda Vieages, MD



MaryShell Zaffino, MD



Victoria Moreno, MD



Justin Price, MD



Daniel Yoder, MD

## *OB/GYN*



Greg Eppard, MD



Ladson  
Gaddy-Dubac, MD



Alison Parker, MD



Lindsay Veazey, MD



Amy Cohen, MD



Molly McGaughey, DO

## *Geriatric Fellows*

## *Dental Residents*



Josh Burns, DDS



James Rochefort, DMD



Rachael Schuette, DDS



Erica Scott, DDS



# Pediatric Neurologist Joins Mission Children's Hospital

Neurologist Tadeusz Poplawski, MD, has joined the medical staff of Mission Hospital. Dr. Poplawski is currently seeing pediatric patients at the Reuter Children's Outpatient Clinic in Vanderbilt Park. He sees adult patients through Mission Neurology at 7 Yorkshire Street.



Dr. Poplawski completed his neurology residency at UNC Chapel Hill, a fellowship in clinical neurophysiology at the University of Texas in Southwestern Dallas, and his internship and residency in pediatrics at Driscoll Children's Hospital in Corpus Christi.

Dr. Poplawski is fluent in Spanish. He completed internships in obstetrics, gynecology, internal medicine, and emergency medicine at the Instituto Nacional de Bachillerato, in Fuenterrabia, Guipuzcoa, Spain, and received his Medical Degree, cum laude, from Catholic University of Navarra Medical School in Pamplona, Spain.

He currently lives in Asheville with his wife Leslie and their three sons.

Prior to joining Mission Hospital, Dr. Poplawski was in private practice for adult and pediatric neurology for 11 years in Durham. He is a certified diplomat of the American Board of Psychiatry and Neurology with special qualifications in Child Neurology.

*Most Wired, continued from page one*

sions can be made and treatment started. Patients and their families appreciate having access to wireless internet available.

"In addition, the WNC DataLink project provides ready access to patient information in all 16 WNC hospitals," explained Jennings. "The Health Information Exchange (HIE) connects disparate hospital information systems and allows us to share patient information. This expedites patient care by making information available at the point of care. WNC has one of the most fully functional HIE systems in the nation. Access to our records are available digitally and in real time."

Going forward, Mission plans to improve collections by using the web to enable patients to check their bills and pay online. While it is already possible to make a donation to Mission Healthcare Foundation via the internet, patients will even be able to pre-register and register for wellness classes on line, request newsletters and receive breaking health news targeted specifically to their diagnosis, for example, diabetes.

"Going forward with this technology actually puts us right into the homes of our patients," says Jennings. "It's a feature that many patients seem to recognize as tremendous value added."

MISSION HEALTH & HOSPITALS and Families Together Inc. present United Way's **Day of Caring**  Be the Change. Volunteer.

## BACK-TO-SCHOOL SUPPLY DRIVE June 30th - August 1st

Donated school supplies will benefit youth served by



**Big Brothers Big Sisters** of Western North Carolina and



### Adopt an ELEMENTARY SCHOOL STUDENT

- Box of # 2 pencils and art box
- Package of erasers
- 2" or 3" 3-ring binder
- 2 composition books
- Loose leaf notebook paper
- 6 Spiral notebooks (no perforated edge, please)
- Ruler
- Bottle of glue or glue stick
- Gallon sized zip-lock bags and box of Kleenex
- 2-pocket folders with prongs
- Markers (washable)
- 64 pk of crayons
- New Backpack

### Adopt a MIDDLE SCHOOL STUDENT

- Box of # 2 pencils and pencil pouch
- Package of Pens (blue or black)
- 2" or 3" 3-ring binder with zipper
- 2 composition books
- Loose leaf notebook paper
- 6 Spiral notebooks (no perforated edge, please)
- Ruler
- Calculator (\*scientific functions helpful but not required)
- Index cards
- 2-pocket folders with prongs
- Markers
- Colored Pencils
- New Backpack

**Drop boxes are located in most departments. See your Team Captain for details.**

**When school supply boxes are full, please deliver to Kathy Hefner's office (E214)**

**New Items only, please**

\*If more items are collected than can be used by Big Brothers Big Sisters and Children First, items will be donated to other programs in Buncombe County that serve under-resourced families.

# Nominations Sought for 2008 Founders' Day Awards

Each year, Mission Hospital presents Founders' Awards to honor one physician and one community leader who through the years have gone "above and beyond" the expected dedication to healthcare and positively and significantly contributed to strengthening the quality and accessibility of healthcare in Asheville and the region. The award was established in 2005, the 120th year of operation for Mission Hospital.

Past recipients have been:

## 2005

Cardiologist **John Russell, MD**, who was instrumental in developing a modern heart program in Asheville during the 1970s.

The **George and Nancy Cecil Family** of Asheville, who have served Mission for several generations as board members, volunteers, counselors and supporters.

Special in 2005, the founding groups of the current day Mission Hospital were honored. The **Ladies of the Flower Mission**, who created Memorial Mission Hospital in 1885, and the **Sisters of Mercy** who established the sanitarium that became St. Joseph's Hospital in 1900.

## 2006

**Lewis Standish Rathbun, MD**, Asheville obstetrician and advocate for cancer care and support for women.

The **Charles D. Owen Family**, long-time Mission benefactors and founders of the Mission Auxiliary. Members of the family have served on and led Mission's Boards of Directors for many years.

## 2007

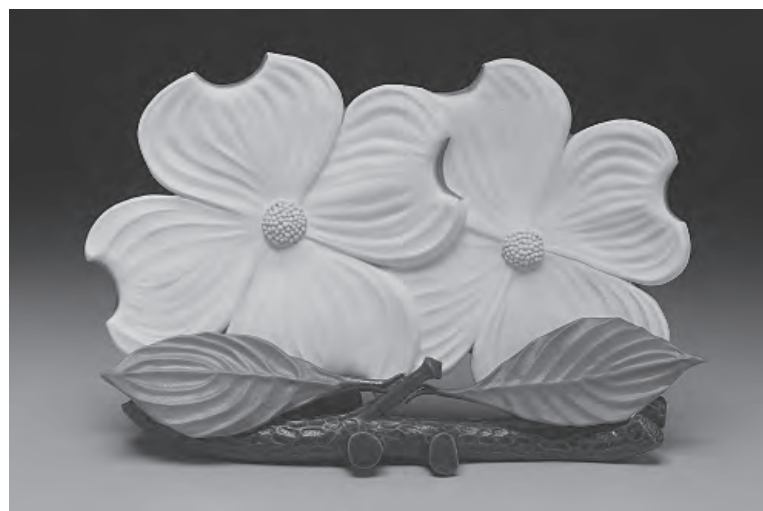
**Dr. Robert Boerner**, the first practicing Infectious Disease specialist in WNC. Instrumental in the development of the Infection Control Department at Mission and the MAHEC Family Practice Residency Program, as well as assistant director of the MAHEC Internal Medicine Teaching Service.

The **Blomberg and Patton Families**, who have been long-time benefactors. Four generations of the Harry Blomberg and Buddy Patton Families have served as volunteers and board members, as well as fundraising for cancer services.

Nominations are now being accepted for the 2008 awards in both the physician and community leader categories.

Nominees should have:

- Been associated with healthcare locally for at least the past ten years.
- Demonstrated accomplishments that are clearly recognizable as positive



contributions to better healthcare for our community and region.

Also considered in the selection process:

- Involvement in healthcare activities at the state or national level.
- Current or past leadership positions in healthcare activities.
- Current or past connections with what is now Mission Health System including Memorial Mission Hospital, St. Joseph's Hospital, Asheville Colored Hospital, etc.

To nominate, go to [missionhospitals.org/foundersday](http://missionhospitals.org/foundersday) and complete the online form by August 29. You can also call us at 828-213-4800 to have a hard copy of the form mailed to you. If submitting a nomination form via mail, please send to Janet Moore, Director, Mission Hospital Community Relations Department, 509 Biltmore Avenue, Asheville, NC 28801, postmarked no later than August 29, 2008.

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## Grant, continued from page two

"We are developing a Diabetes Resource Nurse program with two kick-off training meetings," says Alspach. "We look forward to nurses joining the program to make Mission *the* place to come for patients with diabetes."

The first in-house training session is scheduled for September 15, followed by another session on October 3 for those

unable to attend the first event. Both are set from 8:30 a.m. to 4:30 p.m. and will be held in the Kate Reynolds Training Center on the Mission Campus.

Interested nurses can enroll on WebInservice.

"Our primary goals for this project are to increase awareness of diabetes and improve patient care," says Alspach. "So

we hope as many nurses will participate as possible. In turn, they can be a resource for other staff and their patients."

For more information on the Diabetes Training or the grant-funded program, visit the Mission Hospitals website where an upcoming webinar is scheduled.

– Marie Bartlett

# Sushi Taking Center Stage at Café 509

Last fall, as part of an improvement plan, Food and Nutrition Services at Mission conducted a Customer Close-up survey to identify and develop enhancements at its two eateries, Mission Café 509 and Café 428. More than 1780 people responded and the result was a request for more healthy food options, more on-the-go takeout items and the addition of Sushi.

Sushi? In a hospital?

That's right, says Howard Masonheimer, Director of Food & Nutrition. The Sushi bar was implemented in May with samplings made available to customers throughout the first week of its introduction. It proved an instant hit.

"Sushi is actually a healthy choice because like seafood, it may be one of the best sources of nutrition available. It is also becoming very popular in restaurants, supermarkets and the food service industry as a whole."

Asian in origin, sushi is more than just raw fish (which most people outside Japan interpret as its definition). In Japanese cuisine, it contains vinegared rice topped with other ingredients that often include fish, meats, and vegetables. Sliced raw fish alone in Japan is referred to as sashimi. There are various types of sushi, from that rolled inside wraps, to sushi in clumps of rice or stuffed inside pouches of fried tofu. It can be served on platters or – at Mission Hospital cafés – made as a "Grab and Go" item.



Mission's husband and wife sushi team, Kata and Nasaw Ta, prepare fresh sushi daily at Café 509 for all three hospital shifts. The new addition to the hospital's daily selections is getting rave reviews from staff and visitors.

The sushi, says Masonheimer, is prepared fresh daily with the best ingredients available in most sushi restaurants, and the sushi is available Monday through Friday for all three shifts.

"It is also available for catering and takeout."

Kata and Nasaw Ta are the sushi chefs at Mission Hospitals. They are a husband and wife team that has been working at this establishment for approximately two months. The couple said they both like working at the hospital.

"Everyone is nice and friendly. Thank you for giving us the opportunity to serve the hospital's community," says Kata.

Masonheimer adds that overall, comments from staff about the new sushi bar have been very favorable due to consistent high quality, appearance and freshness. Kata and Nasaw purchase their fresh produce from Mountain Foods and other ingredients come from California.

"Currently, Mission Cafés are selling approximately 200 orders daily during the week," says Masonheimer.

All part of Missions' effort to listen to its staff and implement improvements – even at mealtimes.

– Marie Bartlett

## MOD Now Delivering MSDS to Your Computer!

- Go to the Corporate Safety webpage on MOD (under Departments & Services).
- Scroll down to and click on the MSDS Online database link.
- In the product line, enter the chemical name and click on "search."
- A listing of products will be displayed. Under the view column, click on the Adobe Acrobat icon to view the MSDS sheet.
- Click "print" on the task menu to print a hard copy of the sheet for your files. Click on the X in the upper right corner to exit.

Remember, while it is easy to access the MSDS if you need it, you should continue to maintain a hard copy file in case of power or computer failure. Questions? Contact Mission's Corporate Safety Office.



# New Immunization Requirement for 6th Grade Entry

Beginning this August, a new vaccine is now required for students entering 6th grade. The rule change will also apply to those entering a college or university for the first time. The new rule states that a booster dose of Tdap vaccine is required for:

- All students in public school who:
  - are entering the 6th grade on or after August 1, 2008 *and*
  - have not had a tetanus/diphtheria vaccine in five years or more
- All students who attend private, non-traditional or home schools and who:
  - are 12 years of age on or after August 1, 2008 *and*
  - five years or more have passed since the last tetanus/diphtheria vaccine
- Anyone enrolling in a college or university for the first time:
  - on or after July 1, 2008,
  - 10 or more years have passed since the last tetanus/diphtheria or tetanus/diphtheria/pertussis vaccine

This rule change also affects mumps vaccine. Students are now required to receive a second dose of mumps vaccine



before enrolling in a school, college or university for the first time.

Tdap is a vaccine that provides protection against three diseases: tetanus, diphtheria and pertussis (commonly called whooping cough). Parents should contact their child's doctor to schedule an appointment to receive this vaccine. Buncombe County parents may also take their child to the Buncombe County Health Center for the vaccine without an

appointment. Because Tdap is required, there is no cost for the vaccine, although your doctor may charge a small fee to give the vaccine.

Your child's school will need to have a copy of an up-to-date vaccination record on the first day of 6th grade. You will have 30 days from the first day of school attendance to present the required immunization record for your child. If proof of vaccination is not provided by the end of the 30 calendar day period, the child will be suspended from school until they provide proof of immunization.

Do not delay! Make sure your child is ready and up-to-date on their vaccinations before the start of the 6th grade school year.

For more information, call your child's doctor's office, the Buncombe County Health Center at 250-5096 or visit [www.immunizenc.com](http://www.immunizenc.com).

## Long-Time Physicians Honored at Annual BCMS&A Picnic



The Buncombe County Medical Society and Alliance held its Shrimp Picnic on June 29 honoring physicians who have served Buncombe County for more than 30 years. This year's picnic was dedicated to the "cornerstones" of our community who started their practices here in the years 1975 and 1976. The list also includes Dr. Wesley Garbee, who opened his practice in 1972. Pictured left to right are, first row, James Weilbaecher, MD, E. Bruce Elliston, MD, Stephen Arendale, MD, William Hamilton, MD, and Wesley Garbee; back row, Earl Sunderhaus, MD (Cornerstone from last year), Larry Schulhof, MD, and R. Randolph Weast, MD. Not pictured are Miles Elmore, MD, Reavis Eubanks, MD, Timothy Gallagher, MD, Michael Grier, MD, Haywood Hill, MD, William Hodges, MD, James McDonough, MD, Donald Nagel, MD, George Simpson, MD, W. Virgil Thrash, MD, and Eugene Willett. The annual event raises funds for the BCMS&A Endowment, a fund that donates money to local projects aimed at improving the health of our community.

# NCBON License Renewal Requirement Changes Effective July 1

Effective July 1, all North Carolina nurses seeking renewal or reinstatement of their license must meet certain continuing competence requirements of the North Carolina Board of Nursing (NCBON).

All renewal applications will ask for a statement of compliance. Any nurses randomly selected for audits will also have to submit supporting documentation, such as copies of continuing education certificates or national certification, or proof of hours worked.

This verification of nurses' maintaining and developing competency to practice was implemented July 1, 2006. Effective as of that date, nurses across the state were to perform a self assessment to identify strengths and areas for improvement, and then set up their own personal

plan to meet their goals for continuing competence over the next two years.

Completion of one of the following activities is required:

1. National certification or re-certification by a national credentialing body recognized by the Board.
2. 30 contact hours of continued education.
3. Completion of a Board approved refresher course.
4. Completion of a minimum of two semester hours of post-licensure academic education related to nursing practice.
5. 15 contact hours of continued education and completion of a nursing project as principal investigator or co-investigator to include statement of problem, project objectives, methods, date of completion and summary of findings.

6. 15 contact hours of continued education and authoring or co-authoring a nursing-related article, paper, book or book chapter.

7. 15 contact hours of continued education and developing and conducting a nursing continuing education presentation or presentations totaling a minimum of five contact hours, including program brochure or course syllabi, objectives, date and location of presentation, and approximate number of attendees.

8. 15 contact hours of continued education and 640 hours of active practice within the previous two years.

To print copies of self-assessment worksheets and read more about the details of continuing competence requirements, go online to [www.ncbon.com](http://www.ncbon.com), choose Quick Links, and click on the Continuing Competence link.

## Celebrating Our MERIT Mentors!

### Gold MERIT Mentor

#### Diane Jones, NICU

Following discharge after a seven-month NICU stay, a baby developed complications with a feeding tube, resulting in a number of return trips to the hospital.

When the child's mother called the nursery asking for help, Diane Jones, NNP, responded. She came into the hospital in the night, calming the mother and father, and staying with this baby and family for several hours until the baby was admitted.

Her calm and compassionate manner enabled the family to feel comfortable about the baby's situation. Diane's colleagues as well as patients and families consider themselves "extremely lucky to have her as part of the family in the NICU."

### Silver MERIT Mentor

#### Crystal White, Lactation Center

A young mother had experienced serious complications with her pregnancy and was undergoing an exhausting treatment regimen. Her infant was in NICU, and the mother had seen her baby only briefly. She

was eager to visit the NICU, but was not able to do so because of her medical condition.

Crystal went to see the baby, took digital photographs, and brought them to the new mother. The mom was delighted to see her new baby's pictures. Crystal continued to care for the patient in compassionate and kind ways which helped the young woman through this very difficult time. Crystal's co-workers state that "she embodies everything MERIT stands for."

### Bronze MERIT Mentor

#### Tara N. Johnson, 9 Stepdown

One of Tara's patients received a serious diagnosis with a poor prognosis. The patient and his wife were celebrating their 47th wedding anniversary while he was in the hospital. Tara had a cake delivered, made "Happy Anniversary" signs and gathered the entire staff to present the cake and offer congratulations. The patient and his wife were very pleased and honored by Tara's thoughtful gestures.



### Department MERIT Mentors

Alex Beldon	Rehabilitation Services
Amy Hogue	Neurosciences
Julian Cate	Child Life
Kelli R. Moore	Trauma Services
Lena Sue Ponder	Low Vision Center
Maryjane Yacopino	Wound Therapy
Michaellyn Pasztor	4S Orthopedics
Monica Teutsch	Children's Dental
Susan Fischer	Staffing Pool

### MERIT Mentors

John McGee	Staffing Pool
Mark Steinke	Wound Therapy

# Changes in Shuttle Service to Begin August 4

## *Gas prices, limited usage, force end to circular bus route*

Mission's shuttle service is an integral part of Mission's vehicle fleet and impacts daily operations. Over the last few years, we have made changes to the shuttle service in response to our customer's needs and our goal of providing efficient transportation services to our staff. With the current trend of increased fuel costs it is important that we find a balance with our mission, customer needs and our resources to make sure that we continue to meet those needs while still being fiscally and environmentally responsible.

In looking at the current situation, we have determined that changes are necessary. Beginning Monday, August 4, you'll see the following changes to the Campus Bus and Express Shuttle.

- The Campus Bus will *discontinue* its bus route and become a general shuttle that is available by contacting Dispatch at 213-4133. Individuals who have normally used the Campus Bus will need to adjust departure times when going to meetings or other business related activities.
- The Express Shuttle will stop its route at 6 p.m. The shuttle will become a general shuttle to provide additional shuttle coverage for staff returning to the lots from 6 p.m. until 10 p.m.

As we make this transition, we anticipate there are going to be some questions and concerns about the changes that are being implemented. With that in mind, below are a few questions that we have received from staff in the past in regard to the shuttle with clarification on what services we can and cannot provide.

**Q: How long will it take for me to get a shuttle now that the Campus Bus is gone?**

**A:** There is no way to anticipate this answer. The shuttle will respond to calls as quickly as possible once they are received.

**Q: Where will the shuttle pick me up?**

**A:** You can wait for a shuttle at any of our campus main entrances or outside your building if you are off campus.

**Q: Will you continue to transport regularly from the Biltmore lots, or will I need to call?**

**A:** Shuttle service from offsite parking is not effected by these changes.

**Q: If I am running late for a meeting, can I call for a STAT shuttle?**

**A:** The STAT shuttle designation is reserved for emergency situations where staff may need to be at a location immediately. Dispatch and shuttle drivers will log STAT call requests. Anyone found abusing the STAT call designation may be subject to disciplinary action.

**Q: I need to transport my 2-year-old on the shuttle, can I do that?**

**A:** According to NC Child Passenger Safety Law - G.S. 20-137.1, a properly used child restraint device is required if the child is less than 8 years old AND weighs less than 80 pounds. Child restraint seats must be used and installed according to the manufacturer's instructions. Currently we are not equipped with the materials nor the staff trained to install the various types of seats.

**Q: I have a visitor that is on the wrong campus. Can I call a shuttle for them?**

**A:** Yes, however the shuttle can only take visitors between campuses and to the Rathbun Center and cannot transport visitors off campus.

**Q: The weather is bad and I am staying in a hotel; can a shuttle come pick me up?**

**A:** If the hospital has declared an emergency and required staff to be at work, then as long as traffic conditions allow safe transport to and from a local hotel, then a shuttle can be provided. If conditions worsen, then a decision may be made by security management to stop shuttle service.

**Q: I have a patient that is registered, but they are at the wrong campus, can I send them to the correct campus on a shuttle?**

**A:** No. A patient is defined as anyone who has registered at any Mission

Hospital location for the purpose of having healthcare services rendered. They cannot be transported via our shuttle service. Instead, the patient needs to be transported by RTS or EMS.

**Q: My spouse works at an office on Victoria Avenue. Can I get a shuttle to take me to their office?**

**A:** No. Shuttle service is designated for business and activities related to Mission Hospitals exclusively. We would not be able to accommodate such a request.

**Q: I have a patient that has a PIC line in and they need to go to another location located off the campus. I can have a nurse ride with them. Can a shuttle take them to this other location?**

**A:** No. Any patient transport will have to be performed by RTS or EMS. Shuttle drivers are not trained First Responders and would be unable to intercede should a medical emergency occur.

**Q: I need to get to the St. Joseph Campus. Can a shuttle pick me up at the ED and take me there?**

**A:** In this case, if it is between 5 a.m. and 6 p.m. Monday thru Friday, your best option is to use the Express Shuttle that picks up at the Patient Entrances. The shuttle will drop you off very close to either ED. If it is outside of those times, you may want to request a shuttle by calling Dispatch at x34113.

If you have specific questions about when shuttles are available, if the shuttle is running on a holiday, etc., please see our new Shuttle webpage on MOD that will be on line by August 15.



## Ask Dr. Sig

Dear Dr. Sig,

I have worked at several hospitals in the past and I want to thank Mission's IT Department. Every time I have called, whether it be a change to Cerner, a request for a new printer, or an issue with access to a professional website, they have responded in a timely and professional manner, and the problem has been taken care of. After experiences elsewhere of getting the runaround, being unable to reach anyone and slow response times, I wanted to pass on to someone how much I appreciate our IT people. Thank you! – Andrew Kamell, MD

Hey Doc Sig,

Please help! This is about the trash cans in patient rooms. They are consistently used to hold food trays and plastic wash basins, etc. The tops are covered, or almost completely covered and you have to move everything to throw away anything! This isn't always easy when you have your hands full. I am sure that the housekeeping staff is bothered by this also. Thank You.

Good point. I know, however, that with all the things – flowers, books, newspapers and equipment – that occupy a patient's room, space can be at a premium, and clutter builds up quickly. Sometimes the top of the trash can is the only exposed surface! Does anyone have any ideas?

Dear Dr. Sig,

Long ago when I was a child of an employee here we used to have a hospital picnic out in Black Mountain. I remember having so much fun playing games, listening to music, and enjoying the good food. Why did we as a system stop having the picnic? I have been an employee here now for five years and would love to have something to take my family to so that they can enjoy it as much as I did. It might also help boost morale with the employees. With the slumping economy it would be nice to have something affordable to look forward to. Thanks.

Space is a major factor. Now that Mission has 6000+ employees and their families, there is not enough outdoor space to accommodate a party of that magnitude. Teresa McCarthy and her Staff Activities Committee is looking into possibly organizing something on a smaller scale. They often sponsor smaller events such as Tourist nights and Fun Depot days that appeal to our families.

Dear Dr. Sig,

I am writing in regard to CPOE. The hospital required mandatory classroom training for nurses last fall, knowing that we would not go live until April. Most of us don't retain learning that is not reinforced with practice. Why all the money spent on something we would forget by the time we would use? Why not just give us a unit specific handout a few weeks ahead of "Go Live?"

Please explain how this is cost efficient. Another thing, why aren't doctors putting their own surgical preop orders in the computer in at their offices? Apparently, the "P" was left out of CPOE. Insert "N."

You are right – the time lapse between the education and CPOE was much too long, partly because the CPOE implementation was delayed by several months after the education had been scheduled and begun. We are working to schedule upcoming classes as close as possible to implementation of new processes, procedures and ICIS changes.

Dear Dr. Sig,

I just wanted to say that I love the parfait/yogurt selections in the cafeterias, but there are no dates on the containers. I once bought one that was soured. How are we suppose to know how long they have been sitting on the shelf?

By the way, I would love to see the Star-Spangled Parfaits back, and make plenty, because everybody loves those strawberry/blueberry combos with the granola.

You purchased sour yogurt? How could you tell? Seriously, there is a color-coded system for life of product. The policy is 72 hours for prepared foods. All product is checked daily to ensure that food complies with policy, food safety and quality. It's discarded if it's out of date. Glad you like the parfaits.

Dear Dr. Sig,

What happens to the old equipment such as CT, x-ray, ultrasound, etc., when we buy new and updated equipment? Just wondering. Thanks.

Typically, old equipment is traded in as part of the purchase.

Dear Dr. Sig,

I attended the cookout on July 3 as I do most of the cookouts Mission gives

for its staff. I was enjoying myself and noticed that the Catering staff were hard at work making sure that all the other staff were fed and having a good time. I realized then that I've never seen that staff enjoying themselves at any of these get-togethers. I just wanted to say thank you to that staff for all their hard work, so the rest of us can have a good time and good food.

You really make a good point that our hard working Catering staff do not get to enjoy our parties like the rest of us do. Dr. Sig suggests that they get some kind of special thanks for all their hard work. How about some shopping gift cards or something just to say thanks? What do you think, Howard?

Dear Dr. Sig,

Would it be possible to get a menu from the cafés on what might be served on third shift? I don't go up very often but would like to know what they are offering.

You'll be excited to hear that the cafés are planning a new retail cycle menu for both Café 428 and Café 509. The new menus will be available for all four meal periods including nutritional information for each item. We'll let you know when that feature is available on MOD.

Dear Dr. Sig,

With all the waiting areas in this hospital, are there any departments that accept donations of gently-used magazines? I hate to just recycle mine when I'm through if they might help visitors here pass some time.

Yes! Volunteer Services gladly accepts new or gently used magazines which are distributed by the volunteers to our waiting areas and nursing units. You may drop off your magazines in the Volunteer offices on both campuses. Thank you for your generosity and helping to fill those wait times for our patients and visitors.

Dear Dr. Sig,

This is in response to an email sent out by Tina Barnes inviting staff to continue to support the Habitat for Humanity "Nurse Build" project: I am so excited to be a small part of this wonderful Habitat for Humanity project! It was very satisfying, during Nurses' Week, to know that many nurses had chosen to be part of a substantial donation to a nurse-built house, and I'm also grateful for the chance (and the nudging) to continue to support the project. Thank you, all the staffers of Mission who share this enthusiasm!

– Penny Wortman

Dear Dr. Sig,

Whatever became of the veterans memorial wall that used to be in the discharge circle on the Memorial Campus?

The memorial wall was placed into storage when demolition for Dogwood began. The plan was to install it on a new memorial wall that the city was to build at Memorial Stadium. The city's plan has not yet materialized, so the panels remain in storage until a suitable place is found to display them.

Dr Sig,

I have a question about the cafeteria. Does the café require that you pay for grated cheese if you get chili or a baked potato? Should that be weighed the same as salads?

OK, let's see if I can get this right: If one gets chili in a 8 ounce cup, then go to the salad bar and put shredded cheese on top, the cashiers are instructed to charge for a slice of cheese that is 15 cents before the staff discount.

Baked potatoes are handled a little differently and have three set price points – plain, with topping and extra toppings. If a customer brings to the cashier items in a separate container, they handle this transaction by weight the same as salad bar items.

Visit the Dr. Sig Forum from the MOD Main Page. From there, you can simply click and send a comment to Dr. Sig.

# scope it out

Staff and volunteers are welcome to submit ads for "scope it out." Please include your name and contact information. The ads themselves must include your home e-mail or phone number – not your work contact info. No names will be printed. Listings will appear once in the next available issue of Scope. To repeat the ad you must resubmit it. The deadline for each issue of Scope can be found on the last page of each edition. *To place an ad, mail it to Linda Gooden in Community Relations, e-mail [Linda.Gooden@msj.org](mailto:Linda.Gooden@msj.org) or fax it to 213-4812. All questions regarding ads should be directed to Linda at 213-4800.*

## Cars and Motorcycles

**1994 Jeep Grand Cherokee Laredo:** 4x4, Silver. Runs good/looks good. Power sunroof, windows, locks, mirrors, remote start, tow package, CD. 175K miles. Asking \$2,700. Please call 891-5662.

**2004 Chevy Silverado:** With camper top. \$14,500 OBO. Call Sherrie at 380-0260 or Glenn at 380-0318.

**2005 Saturn ION-I:** 5 speed, air, CD player, excellent condition, 35+MPG, new tires. Great commuter car. Call 828-649-9780 or 828-545-4657 anytime, leave message.

**2004 Kia Optima LE:** Silver w/gray interior, 58,500 miles. Clean mid-size sedan in excellent condition. 4 cyl., auto, a/c, pw, pdl, cruise, CD player, pull down back seats for longer trunk room, good tires. Still has full factory warranty. \$6995. Call 828-768-3803, leave message.

**2000 Harley-Davidson 1200:** Custom. Screamin' Eagle pkg, many extras, excellent condition with 7300 miles. New tires, brakes & battery. Runs great & looks great! Asking \$5500. Call Steve 645-2741 or e-mail [steve-beat@juno.com](mailto:steve-beat@juno.com)

**2007 Chrysler 300:** V6, cream color, light gray fabric interior, AM/FM CD, 31,000 miles, great on gas, runs great, get financed in your name and it is yours! Call 318-3240 and leave message.

**2004 Nissan Quest:** Only 45K miles, take over payments. Baby blue with power windows, power seats, power steering, power back gate, power side door (right), manual side door (left), AM/FM, CD, DVD player with flip down video screen. Bucket seats in middle can be removed and back bench can be folded flat to floor for plenty of storage space. Seats 7. Privacy glass and a roof rack. Payoff is approximately \$18,000. Contact Jennifer at (828) 243-3890.

## Homes and Land

**Roommate Needed:** Looking for a responsible roommate. I have a three bedroom, two bathroom house. \$500 per month. Garage parking. Nice place to live. Contact me at [carleward332@yahoo.com](mailto:carleward332@yahoo.com) and tell me about yourself.

**House for Rent:** 100 Union Chapel Road, Weaverville, NC 28787 \$1,000/mo. Adjacent to Reems Creek Golf Course Community. Minutes to downtown Weaverville and 10 minutes to Asheville. 3BR/2BA, 1,850 square feet, single-story on 1.4 acres. Large eat-in kitchen. Laundry room on main floor with washer/dryer. Front porch and large back deck, full unfinished basement, quiet end of the road privacy. References & security deposit required, Pets negotiable. Month to month rent. Call 828-243-1521 and leave message.

**2/1 home in Hot Springs:** Walking distance from downtown, the AT, Hot Springs Spa, and the French Broad River. \$128,900. Call Sherrie at 380-0260 or Glenn at 380-0318.

**Land for sale in Mars Hill/Bull Creek:** 3.74 acres. Beautiful, undeveloped, wooded, gently sloping & private...5 min. from I-26 and Mars Hill. \$131,000. Call 243-4584.

**Fairview:** Quiet neighborhood near Cane Creek. Newer double wide on .87 wooded acres. 1600 sq. ft with open floor plan. 3BR, 2BA, living and dining rooms, den with stone fireplace and built in bookshelves, laundry room. Open kitchen with breakfast bar. Lots of cabinet space in kitchen. Home is just 14 miles from Chimney Rock and just a few minutes from Asheville. \$129,000. Call 828-273-8523.

**Apartment for Rent:** 2BR/2BA, large-comfy, safe secure, built in 2002, berber carpet, ceramic tile, fresh paint, a/c, d/w. Micro/w, w/d-hookups. Self cleaning range. \$700/mo w/1 yr. lease. See photos @ [www.delkandson.com](http://www.delkandson.com). Mark 778-6809.

**Apartment for Rent:** 2 BR/2BA, safe secure, built in 2002, berber carpet, ceramic tile, fresh paint, a/c, d/w. Micro/w, w/d-hookups. Self cleaning range. \$600/mo w/1 yr. lease. See photos @ [www.delkandson.com](http://www.delkandson.com). Mark 778-6809.

**For Rent in Mills River:** Mills River. Conveniently located to Asheville, Hendersonville, Brevard. A very clean

2BR/1BA. New carpet. Heat pump & central air, kitchen appliance, washer/dryer. Includes water, garbage and lawn service. \$625/mo + dep. 828-891-3261, 828-691-0440.

**Apartment in Montford:** 2BR/1BA, LR, w/washer and dryer, easy walk to downtown from this upstairs unit in historic duplex. No pets, nonsmoking. Deposit and references, water included. \$950/mo. 828-713-6396.

**Lots for Sale in Leicester:** 2 lots, both 3.4 acres. 9 miles from Patton Ave. 1 lot is \$62,500 and the other lot with better views & nice, 1 level building sites is \$75,000 or both for \$124,500. Email [tiresd@netscape.net](mailto:tiresd@netscape.net) for plats and info, or call 828-645-7930

**Lot for sale in Weaverville:** 1.9+ acres with nice views, south facing, private and gently sloping in restricted subdivision. \$119,900. Email [tiresd@netscape.net](mailto:tiresd@netscape.net) for plats and info, or call 828-645-7930.

**Barnardsville:** 3BR/2BA on over 2 acres. Lease with option to buy for only \$15,000 down and \$1400 a month. Custom built in 1992. Great views, hardwood & tile floors, Anderson doors & windows, new appliances & water heater, full unfinished basement with 2 car garage, new heat pump & oil heat, 2 X 6 exterior walls and concrete basement. Pictures at [http://webpages.charter.net/tomdaley/Poverty\\_web\\_Page.html](http://webpages.charter.net/tomdaley/Poverty_web_Page.html). Email [tiresd@netscape.net](mailto:tiresd@netscape.net) or call 828-645-7930.

**Minutes from Hospital:** 3BR/2BA, 1445 sq.ft. .24 acres within walking distance to downtown. Vaulted ceiling open to living room, hardwood, carpet and vinyl flooring. Asking \$230,000. 828-505-2696.

**East Asheville:** 3 BR/2BA ranch on quiet cul-de-sac in Beverly Hills. Pet and child friendly street and neighborhood. Walking distance to Municipal Golf Course, Nature Center and Azalea Park. Reynolds School District-Haw Creek Elementary. Open floor plan with wood burning fireplace in den. Hardwoods, carpet and ceramic tile floors. Gas heat with central A/C. 0.3 acre wooded lot with gardens. 1500 square feet with partial basement for storage. Interior has new paint and recent kitchen remodel. Move in ready. Home warranty. All appliances convey. Recent appraisal - Priced at \$229,000. MOTIVATED SELLER. Call Betsy @ 828-713-1790 for more info and to see.

**Beverly Condos:** 3 minute walk to hospital! 1BR/1BA in Beverly Condos. Hardwood throughout. 560 sq ft. Nice kitchen and living area with good sized bedroom. \$95,000. Call Joshua for details and appt. 828.989.9595

**Homesite:** West Asheville 10 min. from downtown. 65 Honeysuckle Lane. 5 city lots with water and sewer and paved road frontage. Each lot is 0.20ac and measures approx 58' x 150'. Perfect lot for daylight base-ment. Spec home builders pay attention!! Property is zoned RM8. Priced at \$25,000 each. Call Greg at 828-545-1558 for more info.

**Homesite:** In High Vista Country Club. 0.5ac in gated community with views, city water, sewer and underground utilities. Paved roads with access from top and bottom of property. \$70k. Call Greg at 828-545-1558.

**Homesite:** Fairview. 18 min. from downtown. Last 3 remaining homesites in small subdivision. 0.62ac to 1.35ac in size. Sites are level!! All perked for 3br and 2ba with basement with well. Restricted to off-frame modulars and stick built only. 2 sites can be combined for over 2.5 continuous acres with small creek. \$40K each or \$105K for all three Call Joe 828-279-4868.

**House for Rent:** Malvern Hills, West Asheville: 3BR 1.5BA, covered porch, deck, drive in basement, storage space, central heat and air conditioning, washer and dryer hook-up. Available mid or late July 2008. \$1150 per month. \$1000 security deposit. Call Greg or Janet before 9 p.m. at 298-6590.

**For Sale or Rent to Own:** Beaverdam Run. condo. 2BR/2 BA and 2 stone fireplaces with new energy efficient gas logs. Recently updated and all this with a year-round mountain view. For more information on our condo go to MLS # 414472 or you can also visit our website at <http://www.burketttdesign.info/blueridge.html>.

\$399,999 or rent to own. Call 645-6199.

**Oakley:** 2 story built in 2006, 3 bedroom, 2.5 bath, 2 car garage, 1560 interior sf, 600sf of porches. .36 acre with fenced back yard, flowering trees and large rock/flower garden. Walk to library, park and Oakley Elem.- miles of sidewalks. Pet and kid friendly neighborhood. Listing it at \$245,900. Call Melissa after 5 p.m. 231-6333 or email questions to [ourstarr@charter.net](mailto:ourstarr@charter.net)

**Beverly Condo for Rent:** Close to hospital. 2 BR/1BA, air conditioning, washer/dryer. \$650/month (deposit required). Water/garbage pick up included. Call 828-231-6544.

## Household

**New sofa** medium blue with 3 back pillows, beige, green and brown tones, oak frame very nice. Paid \$375 asking \$300 phone # 685-0125.

**Whirlpool washer and Kenmore dryer** \$100 for both, will separate. 687-9193.

**3-Drawer File Cabinet on Wheels:** Bush Westfield brand in Light Oak with chrome drawer pulls. Can be seen on Staples website. 1 year old, barely used, Paid \$180. Asking \$80 OBO Call 828-654-7589

**2 Wine Glass shelves:** PotteryBarn antique white with chrome slides to hold glasses upside down. Hardware to attach to walls included. \$30 for both OBO. Call 828-654-7589

**Kitchen Cart by Homestyles:** White with stainless steel top and chrome handles. 4 doors, 2 drawers, drop down breakfast bar, utensil holder and towel rack on sides, on 4 heavy-duty castor wheels that lock. Approximately 54"W x 30"D x 36"H. Would work great as a craft table! Great condition. Purchased for \$350 Asking \$90 OBO Call 828-654-7589.

**Maple wood dining table** including 2 10" leaves that extend the table; 6 sides chairs and 2 arm chairs. In good condition. Asking \$120 only. Call 681-0988 or e-mail to [Josephine\\_f@yahoo.com](mailto:Josephine_f@yahoo.com)

**Dark Cherry China Hutch:** Good condition, \$100, 279-5882 or 686-1505 and leave message.

**Forest green leather glider/rocker and ottoman** (glides also) in good condition from Tyson's, \$100, 279-5882 or 686-1505 & leave message.

**Broyhill floral tapestry 3 cushion couch** \$100 would need own truck to haul. Call 298-5705 for info.

**Cherry stained 2-piece hutch:** Approx . 80 in. tall by 55 in. wide. Upper part scallops with carving. Glass shelves. 2 side doors. Center glass for display. Bottom part has carving also and 2 outer and 2 inner doors for storage-no glass. Would need stain touch up /cleaned up a bit but a nice very large piece of furniture. I've downsized and only need one hutch in this place!!! Would need your own truck to haul. \$150. Call 298-5705.

**Whirlpool Roper washer and dryer** approx. 5 yrs old slight wear to top dryer-work perfectly \$200 call 298-5705.

## Miscellaneous

**Scrubs for Sale:** Three complete outfits two are medium ( one is bees and the other is lime green checkered) and one is small this one is Mickey mouse... I have several tops all mediums, pants all medium, lab coats that range from medium to large...They are in excellent shape and have something different on all of them, the tops and costs, range from medical, apples, space and cartoon characters. 828-776-0527.

**Nordic Trac Space Saver Elliptical:** Only used few times. Paid \$1200 Asking \$700 Please call 828-645-9810 & leave message.

**2 rings, size 7:** One wedding ring with diamonds around half the band, one pearl ring with four diamonds on the side. Wedding ring is white gold, pearl ring is sterling silver. Paid \$300 for wedding band, \$250 for pearl ring. Will take best offer. Call 989-9805.

**Kerosene Heater** with cage I bought and have never used. \$30 call 298-5705.

**Power Stepper:** Good condition, \$25. Call 298-5705.

## Pets

**In need of barn,** safe living for approx 3 year old outside cats. Please call 298-5705.

**Wanted:** Looking for local ferret breeder. We want a baby that has been gently raised; not a pet store pet. Call 777-8707.

**White leghorn roosters:** About 3 months old. Free to a good home/pot. Call Barbara at 658-3077.

**2 Kittens** free to a good home. Both are good with children and other cats. They are also very playful and energetic. They were born around the 1st week of April. The boy is solid black and the girl is blonde and white. Litter box trained. Just need shots and a home. If interested call 779-4714.

**Free to good home:** Annabelle a 1 year old spay mixed collie. Short haired, golden brown with white socks and feather chest, black markings on face...has black eyebrows -unusual in a dog. Very loving, quiet. House broken, crate trained...can be easily trained as a hunting dog. Daughter moved to an apartment and can't keep...I have six of my own. 649-0410 Marshall area.

**Free to good home:** Sandy a spay, 2 year old yellow lab-almost white. Very loving, good watch dog. Gets along with cats and other small dogs. Has been mainly kept indoors...as I have 5 other older smaller dogs. She loves to run and play fetch. House broken, and crate trained. Hate to give her up...but I have health issues and need to down size. 649-0410 Marshall area.

## Services

**New Hope Painting and Remodeling:** Residential and Commercial. 15+ years experience. Free estimates - Insured. Call 828-712-2675 or 336-819-0220. We can fix it... Call now.

**Cleaning Service:** Affordable and dependable home or office cleaning service. Know your options, check us out. Call 828-423-7848 or check us out on-line at [www.SimplyCleanNC.info](http://www.SimplyCleanNC.info)!

**Residential Cleaning** Monday-Thursday, my fee of \$50 includes; laundry, dishes, vacuuming, mopping, polishing all furniture, and giving the bathroom a good scrub! If you are interested in my services please email me at [Cleaning\\_Belle@myway.com](mailto:Cleaning_Belle@myway.com). ALL emails will receive a prompt reply.

**Mary Poppins Childcare:** Loving home environment, B.A., early Childhood Development, One on one instruction, references available. Leslie Morris 299-8553.

## Sports and Recreation

**Vacation Rental:** 2 bedroom luxury condo at Peppertree Resort, Atlantic Beach, NC from Sat. Sept. 6 - Sat. Sept. 13. \$1,000. Please call 654-8488 or 551-1453 for more info.

**2006 Lemond Chambery Road Bike:** 55 cm, carbon fiber stays, carbon fork, carbon seat post, aluminum mainframe, full Ultegra 10 speed with triple, Bontrager race wheels, excellent condition, call 712-7829, \$1000

# Kaleidoscope

## Celebrate August!

Aisles of Smiles Month  
 Cataract Awareness Month  
 Children's Eye Health and Safety Month  
 Immunization Awareness Month  
 Neurosurgery Outreach Month  
 Psoriasis Awareness Month  
 Spinal Muscular Atrophy Awareness Month  
 1 - 7 World Breastfeeding Week  
 3 - 9 Health Center Week  
 3 KidsDay  
 23 Health Unit Coordinator Day

## Welcome New Staff Members!

Lacey Deaver, RN	4S Orthopedics
Christy Erwin, RN	4S Orthopedics
Benjamin Newton, RN	4S Orthopedics
Lacie Apple	6 Pulmonary Adult Med.
Vanessa Hughes, RN	6 Pulmonary Adult Med.
Kelly McCall, RN	6 Pulmonary Adult Med.
Heather Johanson, RN	7 General Surgery
Iris Condrey, RN	9 Stepdown
Mary Crandall, RN	9 Stepdown
Amy Grecco, RN	9 Stepdown
Claire Oberg, RN	9 Stepdown
Diane Kirby, RN	Anesthesia Support-CVOR
Claudie G. Cameron	Emergency Dept. Registration
Madelyne A. King	Emergency Dept. Registration
Jennifer N. Russell	Emergency Dept. Registration
Matthew Dunn	Emergency Dept.
Bahargul H. Thompson	Environmental Services
Crystal Montoya, RN	General Surgery
Sandra M. Rice	HIM
Justin Taylor	HIM
Ashley Trantham	HIM
Angela Chambers	HIM - Transcription
Sharon Daltin	HIM - Transcription
Bradilyn Poorbaugh	HIM - Transcription
Catherine B. Vess	Insurance Billing and Collect
James R. Williams	Lab Patient Services Center
Samantha K. Sowers	Lab Phlebotomy
Patricia Gilbert, RN	Labor & Delivery
Christopher Rice	Madison EMS
Debbie Landreth, CNA I	MCSO
Jessica Thompson	Memorial Gift Shop
Jessica Roper, RN	Mother Baby
Felicia Wood, RN	Mother Baby
Lara Wood, RN	Mother Baby
Alan Leach, RN	Neurosciences
Philip Hewitt, RN	NTICU
Debra Mulvanity, RN	Oncology
Craig Barnett	Operating Room
Steven Firestine, RN	Operating Room
Marcia Neal	Operating Room
Charlee Schultz	Our 365 Baby Pictures
Angela C. Norton	Pre-Reg and Ins Verification
Jane H. Gregory	Psych ER Intake
Chawick Romano	Rehabilitation Services
Shannon L. Smathers, RRT	Respiratory Svcs.
Timothy Tipton	Security
Sheila Madding, CNA I	Staffing Pool
Lisa McQueen-Horn	Staffing Pool
Kurlene Nelson, CNA II	Staffing Pool
Angela Wooten, CNA I	Staffing Pool

Lyudmila Yarosh, CNA I  
 Cheryl Van der Merwe  
 Marsha Ballard, RN  
 Michael Devlin, LPN  
 Laura Hayes, RN  
 Monica Smith, RN  
 Karen Severance, RN

Staffing Pool  
 Sterile Processing  
 Trauma Care Unit  
 Trauma Care Unit  
 Trauma Care Unit  
 Trauma Care Unit  
 Womens Surgical

## Retirement

**Lorena Holderfield** retired June 23 after 20 years as a social worker at Mission. Congratulations, Lorena!

After 30 years of service, **Cem McConnell** of the Fullerton Genetics Center celebrated her retirement at a reception on July 11. Congrats, Cem!

## In Sympathy

The Mission Family extends its sincere sympathy to staff members and volunteers who have recently lost loved ones.

**Carolyn McIntosh** of Rehabilitation Services recently lost her uncle, Albert Booker.

**Kimberly Powell** of Administration recently lost her father, Ray Franklin. Mr. Franklin is also survived by a daughter-in-law, **Donna Franklin**, of the Asheville Surgery Center, a grandson, **Zac Franklin** of the OR, and a niece, **Erin Merrill** of Neurology.

**Wilma Tweed** of General Surgery recently lost her uncle, Russell Hensley.

**Marylou Snyder** of the Lab recently lost her friend, Lee Todd.

**Dawn Penland** of the Lab lost her mother-in-law, Louise Penland.

**Jane King** of the Lab recently lost her nephew, Justin Hayes.

If you or a co-worker has experienced the death of a loved one, and you would like to have it posted in Scope, please first contact **Sr. Carmen Cruz** of Pastoral Care at [Carmen.Cruz@msj.org](mailto:Carmen.Cruz@msj.org).

## Staff Achievements

**Natalie Spencer** of Respiratory is now a Registered Respiratory Therapist and listed as a therapist with the National Board of Respiratory Care.

**Kathy Daley**, RN, Clinical Nurse Specialist-Research, Clinical Support and Development presented "Special Considerations of the Geriatric Cardiovascular Patient" in Dallas at the national conference of the American Society of PeriAnesthesia Nurses (ASPAN).

At the conference, she was named Coordinator of Geriatric Specialty Practice Group.

**Karen Grogan**, RN, director of Oncology and Infusion Services, was appointed by Governor Mike Easley to the State Advisory Committee on Cancer Coordination and Control.

She will serve a four year term on the 34-member panel, which makes recommendations for the state's cancer control strategy. The panel also identifies problems with the state's cancer related laws and services and monitors state residents' access to treatment.

Mission discharge planner **Kathi Graham**

received special honors from the MAHEC OB/GYN graduates at the program's joint graduation ceremony in June. Dr. Angie Wood, Dr. Alyson Hingson-Gates, Dr. Meredith Mitchell and Dr. Courtney Hodshon recognized Graham for her service and dedication to improving patient care.



Graham provides social work and discharge planning services on the Women's Surgery Unit. She has been with Mission since 1991.

"Kathi does a wonderful job providing social work and discharge planning services on the Womens' Surgery Unit, said Dr. Wood. "She is always a step ahead - coordinating with families or recommending appropriate placement. Many times she has been the reason that patients eager to spend as much time at home as possible were able to do so. She is approachable, always responding with a smile no matter how difficult the situation. It is a pleasure to work with her."

MISSION HEALTH  
**scope**

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The deadline for the next Scope is July 28 for an August 8 distribution. If you have a story idea, department news or an important announcement to share, send it to Scope at [jprchd@msj.org](mailto:jprchd@msj.org).

Ads for Scope It Out should be sent to [Linda.Gooden@msj.org](mailto:Linda.Gooden@msj.org) or faxed to 213-4812.

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Scope is available online.  
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